The next generation!
ABOUT MATRIX HUMAN SERVICES

Matrix Human Services, a 501(c)(3) organization, has served the Detroit community and surrounding areas for more than 108 years. The League of Catholic Women led the way in 1906 with a vision and mission to fight poverty. Today our mission remains the same as we continue to touch hearts and change lives in our community. With 15 programs at 33 locations, Matrix Human Services serves more than 25,000 individuals and families each year.

Matrix is leading dynamic change across the country in 2014 with our Transition to Success™ (TTS) Model. This poverty model is implemented across all Matrix programs by coordinating care for basic needs. It helps clients learn to read, get an education (including GED and higher education), increase their financial literacy and learn about the benefits of volunteerism. It has been our vision to have a national model of care that frames poverty as a condition that requires treatment and not a character flaw. That dream is today becoming a reality. We are changing the mindset of community leaders and those we serve by providing a realistic pathway to improved health and economic self-sufficiency.

Matrix programs include Matrix Bridging the Gap, The Matrix Center, Matrix Head Start, Matrix Off The Streets, Matrix Partnerships for Housing and Landlord Alliance, Matrix Reuter Older Adult and Wellness Services, Matrix Ryan White HIV/AIDS Program, Matrix Youth Assistance Program, Ways to Work, The Matrix Employment Center and many more.

LETTER FROM PRESIDENT & CEO
DR. MARCELLA WILSON

Dear Friends,

For eight years, I have had the honor of serving as President & CEO at Matrix Human Services. I never dreamed I would discover what has become my life’s work. On a daily basis, I witness the impact we are making in the lives of more than 25,000 individuals and families we serve annually. We make dreams come true.

108 years ago, a group of women were called to help immigrant families struggling in Detroit. Known as The League of Catholic Women, these pioneers had a vision and mission to implement change. Daring to dream, they created the first settlement house in Michigan now known as Matrix Human Services. That pioneering spirit lives on at Matrix in ways our foremothers could have never imagined.

Just like the community we serve, this past year at Matrix has been a difficult one. The unpredictable fiscal toll of sequestration, emergency management of Head Start and the bankruptcy of Detroit was a triple threat that affected every employee in our organization. Yet, we endured, together, as we have throughout our history and we have emerged stronger.

• Of the 301 participants enrolled in the Matrix Employment Center in 2012/2013, 56% were placed in jobs, training programs, or internships. This, in spite of a 15% unemployment rate in the city of Detroit, compared to a state rate of 5% and a national average of 7%. This does not include job placements after exiting the program.
• 100% of clients enrolled (301 in total) have participated in employment, financial literacy, and cognitive behavioral training sessions.
• 75% of children enrolled in Matrix Head Start in 2012/2013 (1,326) received above normal gains in math, science and literacy according to school Readiness.
• 100% of our children in Matrix Head Start (1,369 enrolled) received hearing and vision screening.
• 99.5% of Matrix Head Start children (1,369 enrolled) are up to date on their immunizations at no cost to the program, utilizing existing healthcare funding streams.
• 85% increased their grade point averages.

Even in difficult times, Matrix programs endured, without a single day of programming lost, our pioneering spirit fueled by our success. This last year we saw our system of care, Transition To Success™ recognized nationally with audiences across human services, healthcare and government. Transition To Success™ was presented at Harvard and our work published nationally. Our partners in Michigan and across the country share our vision to create the first CARE Network in the United States... a standard of care for all direct care workers creating a consistent and coordinated system of care and measurement. Imagine.
Our clients, our staff, our volunteers, our donors all serving new paths with a collective conscience and hope as the fuel that drives our determination. Last year at Matrix, over a quarter million volunteer hours were donated in service.

Dreams do come true. Today more than 70 organizations throughout the US, including Hawaii are interested in implementing Transition to Success™. These organizations are now becoming the pioneers in their communities and together, we are making history.

As we continue this journey, clients, colleagues, volunteers, donors, mission partners, funders and corporate sponsors are all united in service. We continue to develop this national model of care with the guidance, support and advocacy of so many who share our dream. Words cannot express my appreciation for your dedication, determination and support, even during the most difficult times. I have witnessed the transformational power of hope and as others embrace our dream, our momentum and impact become limitless.

At Matrix, we don’t want to be the best in the world, we want to be the best for the world.

Yours In Service,

Marcella Wilson, Ph.D.
President & CEO
Matrix Human Services

LETTER FROM BOARD CHAIR

MS. JANICE CARDWELL

Dear Friends of Matrix Human Services,

To the Matrix Human Services Board and Committee Members thank you for your support, volunteerism, expertise, and commitments to the mission of Matrix Human Services. To the Matrix Human Services Staff, providing the front line support, direction and care critically needed in our communities, thank you for your service! To the community, the donors, the volunteers and others who have supported this organization for over a millennium we appreciate you!

Over the past eight years, of her tenure, Marcella Wilson and the MHS staff embarked on a journey to change how the world views poverty. The significance of this mission is that when you define poverty as a curable disease it shifts the paradigm or meaning about human services. Matrix has transition to success™ (TTS™) model, support for individuals, families and communities shifts beyond social services to clinical support. Clients across all of Matrix Human Services programs, now have specific paths to follow that can transition them to success.

Creating standards for human services and training to a groundbreaking strategy that positions Matrix Human Services to lead the charge for Human Services reform. The TTS™ Model is a holistic support system for the entire family, which can literally change the path of a human life. Changing or diverting the path of a life from a negative to a positive is critical for the individual, family and the community. The Transition to Success™ Model is one reason why Matrix Human Services was awarded the grant to renew and enhance their Matrix Head Start program.

This was a major accomplishment and testimony to the level of expertise within the MHS team; however, our work has just begun! Over the next few years your help is needed to help us with the Transition to Success of Detroit and the communities we service. We invite you to join us on this quest!

Sincerely,

Janice (Jan) Cardwell
Board Chair
Matrix Human Services
Matrix Human Services Programs

EDUCATIONAL PROGRAMS

Matrix Head Start (MHS) (Ed. 3956)

Currently operating in 11 locations, MHS will expand its service area to include 8 additional communities and two counties. The program will serve approximately 5,000 children in 11 locations. The program is designed to serve children from birth to age five with the goal of preparing them for success in kindergarten and beyond. The program focuses on improving educational outcomes for children and families through a comprehensive array of services, including early childhood education, home visiting, and family support.

Matrix Head Start (MHS) (Ed. 3956)

Matrix Head Start (MHS) is a community-based program that provides educational, health, and social services to children and families. The program serves children from birth to age five and offers a variety of services, including early childhood education, home visiting, and family support. The program is designed to help children enter kindergarten with the skills and knowledge needed for success. The program is funded by the federal government and is administered by the Office of Head Start.

Matrix Human Services Central Office

120 Pershing St. (Detroit, MI 48220)

(313) 831-1060

MatrixHumanServices.org

ADULT PROGRAMS

Matrix Partnership for Housing and Neighborhood Renewal (MPHR) (Ed. 3946)

Matrix Partnership for Housing and Neighborhood Renewal is a community-based program that provides housing and neighborhood revitalization services to low-income families. The program is designed to help families improve their living conditions and increase their access to opportunities for economic stability and mobility.

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Matrix Bridging the Gap (MTG) (Ed. 3932)

Recognizing that access to housing is a critical component of successful living, our program works with individuals to prepare them for the future. MTG assists in helping clients to build a strong financial foundation, improving their critical thinking skills, and developing coping strategies to live successfully. It is an excellent way to help our clients achieve their goals.

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Matrix Human Services Programs

120 Pershing St. (Detroit, MI 48202)

(313) 831-1060

MatrixHumanServices.org

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MatrixHumanServices.org
Did You Know...
if you meet simple eligibility requirements for HEAD START early childhood education IS FREE!

What Is Head Start?
Head Start is a federally funded, comprehensive program serving low-income children from birth to five years of age, special needs children and their families.

What Makes MHS Different?
Transition to Success™—Ant-poverty model designed to transition low-income children and families out of poverty in a life-time out of poverty. Visit our website for more information about Transition to Success™.

I Am Eligible for MHS?
You if your child is 0-5 years old, you live in the City of Detroit within our service area and meet the income guidelines.

Where Are Your Centers Located?
MHS has 13 locations to serve you and is expanding to 20 centers by January 2013.

What Are My Program Options?
MHS offers full day, half day and home based options. Serving soon to be Head Start for children 0-3 years of age.

Visit MatrixHumanServices.org to learn more!

Mattie Henry Brent Services (MHS) IT COSTS YOU NOTHING TO EMPOWER YOUR CHILD TO SOAR! ENROLL TODAY

You said it’s free to eligible families... what exactly does that mean?

PAID BY MHS

<table>
<thead>
<tr>
<th>Service</th>
<th>Cost to MHS Family</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enrollment Screenings</td>
<td>$420</td>
</tr>
<tr>
<td>Child Education &amp; Instruction</td>
<td>$7,930</td>
</tr>
<tr>
<td>Hearing &amp; Vision Screening</td>
<td>$43</td>
</tr>
<tr>
<td>Nutrition (meals &amp; snacks)</td>
<td>$577</td>
</tr>
<tr>
<td>Classroom Support</td>
<td>$1,920</td>
</tr>
<tr>
<td>Dental Services</td>
<td>$10</td>
</tr>
<tr>
<td>TOTAL</td>
<td>$11,196</td>
</tr>
</tbody>
</table>

Additional Benefits:
- Individualized instruction
- Multicultural programs
- Bilingual classrooms
- Services for children with special needs
- Inter-agency referrals
- Agency sponsored events that cannot Head Start families to resources including food, education and health services throughout the community.
- Volunteer opportunities

...and more!

Please speak with your child’s teacher about these options.

The Facts Speak for Themselves
High school graduates earn 66% more than those with high school diplomas. Education makes a difference. Contact us today for more information on our entire line of services.

Call (313) 963-5355 or pre-register online at www.MatrixHumanServices.org or www.DetroitHeadStart.org/enrollment
MATRIX HEAD START - IT’S NOT JUST FOR KIDS
MATRIX HEAD START DIRECTOR, MS. DEBRA SPRING

Exciting times are ahead of us as we worked to bring the Next Generation Head Start to children and families in Detroit. Matrix Head Start will serve 1927 children 0 to 5 years of age as well as expectant moms in Southwest, Central/Downtown and Southeast Detroit.

Our staff works hard to build relationships with families utilizing the Transition To Success™ (TTS™) model guiding them in creating a ‘map of their dreams’ and completing their journey to self-sufficiency and continued future success.

We understand the importance of family in the development of every child and their needs to grow as healthy, happy, and enthusiastic learners. Children deserve the very best and we plan to deliver through quality staffing, exceptional programming, unique environments and activities that engage, challenge and inspire our next generation of leaders. This is a big challenge and a great adventure to really make a difference in the lives of Detroit’s youngest citizens and we welcome volunteers and partners to work with us to create the path for this Next Generation Matrix Head Start.

Debra Spring
Director, Matrix Head Start
Matrix Human Services

MATRiX Head START LOCATIONS *

CATHEDRAL OF ST. PAUL   (half day & half day)  
4000 Woodward Ave, Detroit, MI 48201  
(313) 284-6842

ETERNAL ROCK (half day only)  
4350 Lenoir, Detroit, MI 48207  
(313) 581-3355

HERMANNED (full day only)  
2961 West Fort Rd., Detroit, MI 48216  
(313) 962-3264

HOLY REDEMPTION (half day only)  
3771 Conner, Detroit, MI 48209  
(313) 313-2162

PETER PAUL (full day only)  
5000 W. Vernor, Detroit, MI 48209  
(313) 843-0733

ST. PETER PAUL (full day & half day)  
3610 Gilbert, Detroit, MI 48210  
(313) 896-3300

THE WORD OF TRUTH (full day only)  
4700 Loyola, Detroit, MI 48216  
(313) 896-3043

*Matrix Head Start anticipates adding 15 additional center locations in January 2013

MatriX HumAn SeRvices CrEAnce Revenue
2012-2013

EVERY DONATION MAKES A DIFFERENCE

At Matrix Human Services, 95 cents of every dollar donated goes directly toward program funding. This means 93% of every donation directly impacts those in need. With 15 programs operating at 33 locations, Matrix Human Services serves more than 25,000 individuals and families yearly. Matrix Human Services, a 501(c)(3) organization, has served the Detroit community and surrounding areas for more than 105 years. The League of Catholic Women led the way in 1906 with a vision and mission to fight poverty. Today our mission remains the same as we continue to touch lives and change hearts in our community.

WHERE DOES MATRIX REVENUE COME FROM?

HOW IS MATRIX REVENUE SPENT?

Functional Expenses
for the Year Ended September 30, 2013

Matrix Human Services, Central Office
330 Foxworth Street, Detroit, MI 48201
(313) 831-1840 | matrixhumanservices.org
THERE ARE NUMEROUS WAYS YOU CAN ASSIST IN OUR FIGHT AGAINST POVERTY!

GET INVOLVED!

CHOOSE MATRIX HUMAN SERVICES AS YOUR INDIVIDUAL OR CORPORATE PARTNER.

TOGETHER, WE CAN FIGHT POVERTY.

MATRIX HUMAN SERVICES

ORGANIZATIONS AND GROUPS
- Become a Community Partner
- Sponsor a Matrix Signature Event
- Join our Comprehensive Campaign
- Join the Matrix Giving Society
- Inquire About Naming Opportunities
- Organize a Service Project
- Host a “Be Silent No More” Diversity Training (provided solutions to racism, intolerance and bullying)

INDIVIDUALS
- Leave a Legacy
- Become a Matrix Ambassador
- Become a Matrix Advocate
- Mentoring Opportunities
- Become a Matrix Consultant
- Give an In-Kind Gift
- Guest Speaker
- Volunteer your Time
- Register your Kroger Card

TO LEARN MORE CONTACT MATRIX HUMAN SERVICES
120 Parsons Street, Detroit, MI 48201 • 313.831.1000 • 313.831.4634 (fax)
www.MatrixHumanServices.org

MATRIX HUMAN SERVICES
- In 2012/2013 Matrix volunteers donated approximately 270,000 hours of service (This does not include volunteer opportunities coordinated by other human service organizations).
- Utilizing the TTS™ Model, Matrix engaged 48 new corporate sponsors in 2012/2013. This is an estimated increase of 40% from 2011.
- In 2012/2013 Matrix Human Services formed 157 successful collaborative partnerships at the Matrix Human Services Center.
- In a recent study funded by the Community Foundation of Southeast Michigan, 215 returning citizens received Transition to Success™ services over a three year period. The recidivism rate back to prison was 7% compared to the national average of 43.3% as indicated by the 2004 Few Report (Kale Report 2013).
- The administrative fee for Matrix Human Services in 2012/2013 was 11.9%. 93% of every dollar donated to Matrix directly benefit programs.
- In 2012/2013 Matrix, in partnership with Forgotten Harvest, distributed approximately 240,000 pounds of food in the Osborn Community to feed children and families.
- In 2012/2013, Matrix trained 77 professionals in the Transition To Success™ system of care representing organizations across health, education, government and human services.