ABOUT MATRIX HUMAN SERVICES

Matrix Human Services, a 501(c)(3) organization, has served the Detroit community and surrounding areas for more than 107 years. The League of Catholic Women led the way in 1906 with a vision and mission to fight poverty. Today, our mission remains the same as we continue to touch hearts and change lives in our community. With 15 programs at 33 locations, Matrix Human Services serves more than 25,000 individuals and families each year.

All Matrix programs are rooted in our Transition to Success (TTS) Model, developed by President and CEO Dr. Marcella Wilson. This system of care is designed to transition individuals and families out of poverty to a life of economic self-sufficiency. Serving as connective tissue to all programs and services, Matrix offers a strong reliable hand up, not just a hand out. TTS coordinates care for basic needs, learning to read, getting an education, financial literacy and voluntarism, a core component of Transition to Success.

Today, Transition to Success is positioned to become a national model. Thanks to an award from the W.K. Kellogg Foundation and tremendous support from the community, a curriculum has been developed to teach other organizations throughout the country how to implement the TTS Model. We are receiving national attention and we are measuring health and economic self-sufficiency indicators. To learn more or if you are interested in purchasing the TTS Model call (313) 831-1000.
LETTER FROM PRESIDENT & CEO
DR. MARCELLA WILSON

Dear Friends,

This year marks my seventh year as President/CEO at Matrix Human Services. Without exception, this is the best job I have ever had! Matrix is so much more than a human service organization fighting poverty in Detroit. Matrix is positioned to lead dynamic change across our country. Our Transition To Success model creates a system, a network of care, to treat the disease of poverty that is eroding our community and our country.

For the past 7 years the work, dedication, commitment and passion of so many have brought us here together.

Today, Matrix serves thousands of clients every week.

- Our Matrix Head Start Kids have achieved 75% above normal expected gains in math, science and literacy.
- Our Matrix Ways to Work program, provided over $700,000 in cars, auxiliaries, buildings, without any government funding and a 98% successful repayment record.
- In our Matrix Partnership for Housing and Landlord Alliance program, 100% of our clients have sufficient income to support their monthly expenses without any housing funding from the government.
- Our affiliate and partner organization Family Service of Detroit & Wayne County is the first outpatient behavioral health program in the country trained in "Transition To Success." Clinicians must be trained in order to receive referrals for Medicaid enrollees.
- At Matrix Off The Streets, 100% of our runaway youth discharged safely back to parents/guardians and placements – and NOT back to the streets.
- And our newest program, Matrix HIV/AIDS program, where we cared for over 600 persons living with HIV/AIDS.

This is our Matrix, where last year thousands of volunteers provided more than 200,000 hours of service at a value of $1.9 million dollars.

On this journey our clients, colleagues, volunteers, donors, mission partners, funders and corporate sponsors are all united in service, all united to create a national model, a system of care that improves health and economic self-sufficiency through an integrated, scientifically driven system of care that engages the existing comprehensive, prepaid human services delivery system.

Today our vision is truly becoming reality.
We are raindrops united...and we are creating floods of change.

Yours in Service,

Marcella Wilson, Ph.D.
President & CEO
Matrix Human Services

LETTER FROM BOARD CHAIR
MR. ROGELIO J. LANDIN

Dear Stakeholder:

On behalf of the Matrix Board of Directors, it is my privilege to welcome you to our annual meeting. In sharing our progress report, we hope you will find value in your investment of time and resources. We find ourselves collectively committed to the betterment of the human condition.

We believe that there is no better place to start than at the beginning, which is to meet people exactly where they are.

Statistics for poverty are evidence that the increased marginalization, double standards in resource allocation and divestiture strategies have and are not working. We are dedicated to the recapture of human capital through the transformative renewal of mind and spirit, providing the restoration of self through the dignity of work.

As you experience this report, please take a moment to consider the role you can play in our campaign to "Breaking the Cycle of Poverty." We invite you to please consider volunteering, serving on a committee, membership on the Board and supporting our events. We are open to exploring new collaborative partnerships and expanding our family of providers and funders. Visit our website (http://matrixhumanservices.org) or contact the Matrix Marketing and Development team to explore all opportunities at (313) 831-1000.

The elimination of poverty is an economic imperative for everyone.

Looking forward, Matrix is poised for significant growth. However, we would be remiss if we did not take a moment to acknowledge the investments of everyone over our past 107 year history for having made it all possible.

Please accept our most sincere expression of appreciation,

Rogelio J. Landin
Board Chairman
Matrix Human Services
EDUCATIONAL PROGRAMS

Matrix Detroit Head Start Fatherhood Initiative (est. 2000)
A support program to strengthen the relationship between fathers and children with emphasis on assisting men to fulfill their roles as parents, partners and financial contributors. We work cooperatively with community resources and agencies to assist at-risk fathers and families in Detroit.

2091 Rosa Parks Blvd., Suite 18, Detroit, MI 48216-133 (313) 962-3555

WE ARE MAKING A DIFFERENCE: In 1998, the intervention was expanded to include proclamation of the First Fastest Father’s Day in Detroit and Wayne County. Men were invited to the program by the proclamation/party officer and were offered services to help them find a father, community, and support system. The program’s objectives were: to provide services to address the emotional, cognitive behavioral therapy sessions, one-on-one life coaching and supportive services.

19800 East McNichols, Detroit, MI 48209-1318 313 518-4000 ext. 1818

WE ARE MAKING A DIFFERENCE: In a recently concluded research study of 316 clients over a three-year period, the retention rate (return to incarceration) rate was 7%, compared to national averages indicated in 2004 by the Pew Report of 45.3%.

ié Pricing for Housing and Landlord Alliance (MPLA)
est.2004) assists individuals (both men and women) and families to find and maintain affordable housing. Services focus on improving employment skills, education and life skills, supporting self-sufficiency, recovery, parenting, and self-advocacy for a better life for them and their family. Relationships between the landlord and management company, the client/family, and Matrix supportive services provide a strong foundation for continued success in the client’s life.

19800 East McNichols, Detroit, MI 48209-1318 313 518-4000 ext. 1259

WE ARE MAKING A DIFFERENCE: In 2010, Matrix offered services to 8,147 clients with 8,118 hours of in-home care assistance; 1,353 hours of wellness services at the Wellness Center; 443 hours of educational health and business appointments; and 534 food vouchers.

Matrix Bridging the Gap (MBG) est. 2013
Working with individuals 50 and older, this program seeks to identify resources for transportation, food, home care supports, wellness services, and other existing benefits to stabilize an individual’s financial picture through resource planning, financial literacy, and job and training opportunities. Recognizing that planning is a critical component of stabilizing this program works with individuals 50+ to provide educational opportunities.

450 East, Detroit, MI 48219-1351 313 831-8650 ext. 1226

WE ARE MAKING A DIFFERENCE: By applying the Transition to Success model of care, Matrix is helping those with disabilities who are age 50 to connect to community resources and programs that will ease their transition into retirement and senior living. An example of this approach can be shown in a recent client who qualified for a car loan from Matrix Loans to work, enabled in food and medical support and was connected to special needs programming for her special needs child.

The Matrix Employment Center (est. 2009)
The Matrix Employment Center supports clients to secure employment, offering job leads, readiness workshops, and employment opportunities. Supportive services to build clients a personalized plan leading to a life of self-sufficiency.

13500 East McNichols, Detroit, MI 48228-1335 313 520-4000 ext. 1335

WE ARE MAKING A DIFFERENCE: 100% of clients enrolled participated in employment, financial literacy, and cognitive behavioral training sessions. 100% completed goal plans following the Transition to Success model to increase financial stability.

Matrix Capacity to Work (est. 1991)
Matrix Capacity to Work (est. 1991)
Matrix Capacity to Work is a national effort to provide opportunities for reliable transportation to those who qualify for the low-interest earner loan but are not yet employed or self-employed. The loan is responsible for a dependent’s child, and have little opportunity for a traditional car loan deal up to a $4,000 dollar loan. Participants are screened, coached in budgeting and financial skills, and connected to resources that may assist with their life situation.

13500 East McNichols, Detroit, MI 48228-1335 313 520-4000 ext. 1515

WE ARE MAKING A DIFFERENCE: In the first year of operation, the Matrix Capacity to Work program awarded 42 loans for a total of $228,052, with a 96% successful repayment record. Successful clients achieved a maximum of 70 percent increase in their credit scores and an 83% increase in their household income.

ADULT PROGRAMS

Matrix Michigan Prisoner Re-Entry (MPRE) (est. 1996)
Originally launched as Women’s INC, MPRE now provides rehabilitative programs for individuals (both men and women) involved in the criminal justice system, including probation, parole, and Parole and Re-entry in Detroit and Wayne County. Clients are referred to the program by their probation/parole officer and receive assistance with shelter, food, employment, parenting, and financial literacy services. The program’s objectives were: to provide services to address the emotional, cognitive behavioral therapy sessions, one-on-one life coaching and supportive services.

19800 East McNichols, Detroit, MI 48209-1318 313 518-4000 ext. 1818

WE ARE MAKING A DIFFERENCE: In a recently concluded research study of 316 clients over a three-year period, the retentio
M A T R I X H U M A N S E R V I C E S P R O G R A M S

B A R A T C H I L D A N D F A M I L Y S E R V I C E S

Matrix Human Services Center (The Matrix Center, est. 2006) stands as a hub in the community offering youth and families, other adults and seniors an array of needs assessments, support services and referrals designed to break the cycle of poverty through collaboration with more than 150 mission partners. Programs are designed to meet the needs of the residents of the City of Detroit and surrounding areas. Programs include: Barat Children and Family Services, Barat Women and Children's Center, Barat Food Pantry, Chicago/Academic and Financial Literacy, Counseling, Employment Assistance, Legal Services, and more, more, more.

19560 East McNichols, Detroit, MI 48205 • (313) 326-1900

WE ARE MAKING A DIFFERENCE: In 2011 and 2012, there were more than 10,000 visitors of all ages to The Matrix Center. More than 3,500 youth completed internet/needs surveys and more than 500 youth were referred to services at The Matrix Center and within the community. More than 90% of youth reported being satisfied with the services they received from Matrix. 95% of the customers reported satisfaction with The Matrix Center’s safety and services.

Matrix Off The Streets (MOTS) (est. 1986)

Providing voluntary crisis interventions and supports to families and youth. Shelter and TIP services include safe stay, counseling, case management, transportation to and from school, life skills and opportunities for recreation. Non-residential, Street Outreach and other prevention-oriented supports are also available. Matrix Off The Streets offers services 24 hours a day, 365 days a year to youth who are runaway, potential runaways, homeless or facing possible arrests and crisis situations.

600 Virginia Park, Detroit, MI 48202 • (313) 875-0670

WE ARE MAKING A DIFFERENCE: In 2011-12, 958 crisis-related calls were handled at the 24 hr Hotline, 129 youth received individual, group and/or family counseling, 308 runaway/homeless youth stayed at the emergency shelter, 2,057 shelter nights were provided to youth at the emergency shelter, 1,787 meals were provided at the emergency shelter and 100% of the youth exited safely back to parents/guardians or other long-term program. 90 days after discharge, 90% reported not running away again and 75% of youth had no new juvenile justice involvement.

Matrix Youth Assistance Program (MYAP) (est. 2004)

Providing crisis interventions and community programs for youth ages 9-19 at risk of entering the juvenile justice system. Provides weekly monitoring and substance abuse prevention, conflict resolution, individual counseling, academic support, career development, computer classes and recreational activities.

453 Miller, Detroit, MI 48211 • (313) 835-7681

WE ARE MAKING A DIFFERENCE: In 2011-12, of the 64 youths served, 92% reduced school truancy, suspensions or expulsions, 52% reduced incorrigible behavior in the home of community and 90% reported an increase in grades and/or grade point average. MYAP achieved a 99% quality assurance compliance rate from our funding partners.

Matrix Born To Succeed Program (MTSP) (est. 2011)

Working with Southeast Detroit and the Osborn community with parents of children from birth to 3 years old, will demonstrate the ability of a targeted parenting intervention to impact the urban readiness of urban, low-income children, most specifically their social, cognitive, language, and literacy skills as well as their health and well-being.

2511 Rosa Parks Blvd., Suite 2E, Detroit, MI 48216

19441 East McNichols, Detroit, MI 48205 • (313) 526-1000

M A T R I X H U M A N S E R V I C E S R E V E N U E

2011-2012

E V E R Y D O N A T I O N M A K E S A D I F F E R E N C E

At Matrix Human Services, 97% of every dollar donated goes directly toward program funding. This means 97% of every donation directly impacts those in need. With 15 programs operating at 33 locations, Matrix Human Services serves more than 25,000 individuals and families yearly. Matrix Human Services, a 501(c)(3) organization, has served the Detroit community and surrounding areas for more than 107 years. The League of Catholic Women led the way in 1906 with a vision and mission to fight poverty. Today our mission remains the same as we continue to touch lives and change hearts in our community.

W H E R E D O E S M A T R I X R E V E N U E C O M E F R O M?

Revenue & Support for the Year Ended September 30, 2012

- 51% Head Start Contracts
- 24% Other Grants & Contracts
- 13% Facilities Income
- 7% Federal/State Contributions

H O W I S M A T R I X R E V E N U E S P E N T?

Functional Expenses for the Year Ended September 30, 2012

- 65% Head Start
- 8% Childhood
- 7% Adult
- 8% Other
- 9% Management & General
- 9% Fundraising

Matrix Human Services Central Office
130 Parsons Street, Detroit, MI 48201
(313) 835-1000 | matrixhumanresources.org
THERE ARE NUMEROUS WAYS YOU CAN ASSIST IN OUR FIGHT AGAINST POVERTY!

GET INVOLVED!

CHOOSE MATRIX HUMAN SERVICES AS YOUR INDIVIDUAL OR CORPORATE PARTNER.

TOGETHER,
WE CAN FIGHT POVERTY.

MATRIX HUMAN SERVICES
ENGAGEMENT OPPORTUNITIES

ORGANIZATIONS AND GROUPS
- Become a Community Partner
- Sponsor a Matrix Signature Event
- Join our Comprehensive Campaign
- Join the Matrix Giving Society
- Inquire about Naming Opportunities
- Organize a Service Project
- Host a "Be Silent No More" Diversity Training (provides solutions to racism, intolerance and bullying)
- Host a Fundraiser

INDIVIDUALS
- Leave a Legacy
- Become a Matrix Ambassador
- Become a Matrix Advocate
- Mentoring Opportunities
- Become a Matrix Consultant
- Give an In-Kind Gift
- Guest Speaker
- Volunteer your Time
- Register your Kroger Card

TO LEARN MORE CONTACT MATRIX HUMAN SERVICES
120 Parsons Street, Detroit, MI 48201 • 313.831.1000 • 313.831.4634 (fax)
www.MatrixHumanServices.org

MATRIX HUMAN SERVICES
MISSION

Inspired by its heritage since 1906, Matrix Human Services advocates for and serves the most vulnerable in the community and empowers individuals and families to enhance the quality of their lives and achieve self-sufficiency.

VISION

Matrix, a proven leader in uniting all human service efforts to move individuals and families toward self-sufficiency in our time with your help... eradicating poverty of the mind, body and spirit.